

SINGH TRAVEL & TOURS LTD.

TERMS & CONDITIONS / TRAVELLER AGREEMENT

Organized by Singh Travel & Tours Ltd. & Gurdham Yatra Sewa Society Canada

All travellers are requested to carefully read and agree to the following terms and conditions before joining the Europe Tour.

1. Travel Documents & Insurance

Each traveller is responsible for having a valid passport, visa, and all required travel documents. Travellers are strongly advised to purchase travel, medical, cancellation and baggage insurance. Any medical or personal expenses during the tour are the traveller's responsibility.

2. Conduct & Behaviour

All travellers must behave respectfully toward other travellers, organizers, drivers, guides, and hotel staff. Aggressive, abusive, violent, or seriously disruptive behaviour will not be tolerated. Management reserves the right to discontinue tour services for any traveller whose behaviour affects the safety or comfort of the group.

3. Bus Seating

Bus seats are available on a **first-come, first-served basis each day**. The front four seats are reserved for organizers/guides. Management may adjust seating when necessary.

4. Meals

Vegetarian breakfast and dinner will be provided as per the tour itinerary. Lunch, snacks, beverages, room service and other personal food expenses are not included. Non-vegetarian meals may be purchased separately at the traveller's own expense. Guru Ka langar available in all Gurdwara's.

5. Hotel Accommodation

The tour will generally use a mix of **3-star and 4-star hotels**. Accommodation is based on two persons sharing a room. A single/private room is available for an additional **CAD \$1,200**, subject to availability. 4 Stars and 5 Stars Accommodations available on request with extra charges.

6. Tour & Itinerary Changes

Management reserves the right to change hotels, routes, transportation, sightseeing schedules or itinerary when necessary due to weather, traffic, airline changes, closures, safety concerns or circumstances beyond our reasonable control.

7. Non-Refundable Tour

All Tours payments and airline tickets are **non-refundable** and may be non-changeable/non-transferable, subject to airline and supplier rules. No refund will be provided for services voluntarily missed or unused by a traveller, except where required by applicable law.

8. Tour Cancellation / Unforeseen Circumstances

If the tour is affected or cancelled due to circumstances beyond our reasonable control, airline, hotel,

and supplier rules will apply. Where possible, recoverable amounts may be offered as a future tour credit, subject to supplier conditions.

9. Personal Expenses & Attraction Fees

Shopping, lunches, optional activities, attraction/entrance fees, driver tips, room service and other personal expenses are not included unless specifically mentioned in the tour package. Travellers should carry Euros and/or internationally accepted credit/debit cards.

10. Baggage & Personal Belongings

Travellers are responsible for their own passport, baggage, money, jewellery, electronics, and personal belongings. Airline baggage rules and charges will apply.

11. Punctuality

This is a group tour. Travellers must follow the daily meeting and departure times. If a traveller is late and misses the bus or group departure, any cost to rejoin the group will be their responsibility.

12. Photos & Videos

Photos and videos may be taken during the tour and may be used by Singh Travel & Tours Ltd. for social media and promotional purposes. Travellers who do not wish to appear in promotional material should inform us in writing before the tour.

TRAVELLER AGREEMENT

I confirm that I have read, understood, and agree to the above **Europe Tour – September 2026 Terms & Conditions** and agree to follow the instructions of the tour management during the trip.

Traveller Name: _____

Phone Number: _____

Emergency Contact: _____

Signature: _____

Date: _____ **EUROPE TOUR – SEPTEMBER 2026**

Singh Travel & Tours Ltd. & Gurdham Yatra Sewa Society Canada

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